

# TOSHIBA

## Toshiba TV ‘Sinar Ceria Raya’ Promotion Terms & Conditions

### Organizer

1. This ‘Sinar Ceria Raya’ (**Gift with Purchase Redemption**) is organized by Toshiba TV Malaysia (“the Organizer”) and FREE Gifts are only valid for purchases made within 1<sup>st</sup> March 2024 to 30<sup>th</sup> April 2024.
2. This ‘Raya Festive Draw’ (**Lucky Draw Contest**) is organized by Toshiba TV Malaysia (the “Organizer”) and is open to all Malaysian residents with a valid MyKad and address in Malaysia only, aged 18 years and above as of 1<sup>st</sup> January 2024.
3. The Organizer reserves the right to amend the Terms & Conditions listed at any time without prior notice.

### **GIFT WITH PURCHASE REDEMPTION**

### **(FOR SELECTED TOSHIBA TV MODELS PURCHASE AT OFFLINE AUTHORIZED RETAIL STORES)**

### Eligibility

**FREE GIFT REDEMPTION is not valid for corporate purchase, online purchase, and project sale.** FREE GIFT REDEMPTION only valid for selected Toshiba TV Models listed in the leaflet of Sinar Ceria Raya which purchases with our authorized retail stores within the promotion period.

### Duration

**This FREE GIFT REDEMPTION period starts from 1<sup>st</sup> March 2024 at “00:00:01” to 31<sup>st</sup> May 2024 “23:59:59” and is only valid for the purchases made during the promo period of 1<sup>st</sup> March 2024 to 30<sup>th</sup> April 2024.** The Organizer reserves the right to change, postpone, reschedule, or extend the FREE GIFT REDEMPTION at any time without prior notice. No claims/questions shall be entertained in this regard. The Organizer will not entertain any redemption requests after the expiry date of FREE GIFT REDEMPTION period. **FREE GIFT only limited to 1 (one) per selected model as per listed in the leaflet of Sinar Ceria Raya.**

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## Redemption Details

1. To redeem FREE GIFT, Customers are required to complete the following:
  - a. Purchase selected Toshiba TV model listed in the leaflet of Sinar Ceria Raya to entitle for FREE GIFT.
  - b. Next, redeem FREE GIFT by submitting your proof of purchase via official promo site of Toshiba TV Malaysia <https://www.my.toshiba-visual.com/sinarceriaraya/>. Customers are required to provide the information below for the submission of proof purchase to complete the process of FREE GIFT REDEMPTION. Only original receipt/ invoice with clearly printed transaction amounts, model name, date and outlet name will be accepted for redemption. Please make sure the information is correct, The Organizer will not be responsible for inaccurate information provided and reserves the right to disqualify any redemption at their discretion if any misuse or abuse of these Terms and Conditions is found.
    - Full Name as per MyKad
    - Contact number, email, delivery address,
    - TV Model name, serial number, screen size, retailer name and purchase amount
    - Snap a picture of the proof of purchase (purchase receipt/invoice)
2. All FREE GIFTS are available on a first-come-first-served basis, while stocks last, it's non-transferable, non-refundable, non-exchangeable and can't be redeemed for cash. The Organizer reserves the right to make the final decision on all matters related to the FREE GIFT REDEMPTION.
3. FREE GIFT for selected models:

TV Model	Free Gift
Toshiba X9900L OLED 4K TV- 65"	RM500 TnG eWallet Pin
Toshiba Z870M Mini LED 4K TV - 65"	RM400 TnG eWallet Pin
Toshiba Z870M Mini LED 4K TV - 55"	RM200 TnG eWallet Pin
Toshiba Z670M Gaming TV - 85"	RM450 TnG eWallet Pin
Toshiba Z670M Gaming TV - 65"	RM150 TnG eWallet Pin
Toshiba Z670M Gaming TV - 55"	RM100 TnG eWallet Pin
Toshiba M550M Quantum Dot 4k TV - 65"	RM70 TnG eWallet Pin
Toshiba M550M Quantum Dot 4k TV - 55"	RM50 TnG eWallet Pin
Toshiba M550M Quantum Dot 4k TV - 50"	RM50 TnG eWallet Pin

\*All the gifts are subject to stock availability and while stock lasts.

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4. The Organizer will provide qualified customers the Touch 'N Go eWallet Reload PIN via [info.my@toshiba-visual.com](mailto:info.my@toshiba-visual.com) within 6 to 8 weeks after promotion is ended on 30<sup>th</sup> April 2024. Please click on "+ Reload eWallet" from Touch 'N Go eWallet 's home screen. Click on "TNG eWallet Reload PIN" at the bottom of the screen and key in the given 10-digit Touch 'N Go eWallet Reload PIN.
5. FREE GIFT will be delivered to customer's email provided by customer within 6 to 8 weeks after the promotion is ended on 30<sup>th</sup> April 2024. FREE GIFT will be delivered at the Organizer's option. The Organizer shall not be liable for any risk, loss or damage to the FREE GIFT upon delivery. Neither shall Organizer be liable for or obligated to recognize or replace defective, damaged, or stolen FREE GIFT.
6. FREE GIFT is subject to availability. The Organizer shall reserve the right at its absolute discretion to substitute any of the FREE GIFT with that of similar value, at any time without prior notice. The values of the FREE GIFT are correct at the time of printing. **Free Gift is only liable to claim, after warranty registration is completed at <https://www.my.toshiba-visual.com/warranty/>**
7. In the event any voucher, free gift or prize is being awarded to the customer having provided false or mistaken identity or information, Organizer shall have the right to revoke the customer's eligibility for the said voucher, free gift or prizes.
8. By submitting personal information, customers hereby agree that the Organizer may collect, obtain, store and process your personal data that provide via entries submission in the official promo site and agree all the PDPA clauses mentioned on Toshiba TV website (<https://www.my.toshiba-visual.com/pdpa-privacy-notice/>)

## **RAYA FESTIVE DRAW**

### **(FOR SELECTED TOSHIBA TV PRODUCTS PURCHASE AT AUTHORISED RETAIL & ONLINE STORES)**

#### **Duration**

This LUCKY DRAW will run from 1<sup>st</sup> March 2024 at "00:00:01" to 30<sup>th</sup> April 2024 "23:59:59" ("LUCKY DRAW Period"). The Organizer reserves the right to change, postpone, reschedule, or extend the LUCKY DRAW Period at any time. All entries received outside the Period will be disqualified.

#### **Eligibility**

Employees of the Organizer shall not be eligible to participate in this LUCKY DRAW. To participate in this LUCKY DRAW, just purchase selected Toshiba TV products worth RM1,999 and above in a single receipt via Toshiba TV authorized online or retail stores within **1<sup>st</sup> March 2024 to 30<sup>th</sup> April 2024** to entitle for one (1) LUCKY DRAW entry ("Entry"). Cancelled purchase or refunded purchase are not valid for participation in Toshiba Raya Festive

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Draw. Corporate purchase and project sale are not eligible to enter this contest. Participants with multiple entries are allowed but the Organizer will only take the earliest submitted Entry as the valid entry based on the time registered. All entries received after the LUCKY DRAW Period shall not be entertained.

## Participation in this LUCKY DRAW CONTEST

To participate, Customers (“Participants”) are required to complete the following criteria (“LUCKY DRAW Criteria”):

- a. For the participant who purchases selected Toshiba TV products worth RM1,999 and above in a single receipt, participants are required to submit their proof of purchase at <https://www.my.toshiba-visual.com/sinarceriaraya/> in order to participate in this lucky draw.
- b. Purchase the following eligible selected Toshiba TV products:
  - X9900L, Z870M, Z670M, M550 series, C350 series, E330L series, V35 series, V31 series, or TS205
- c. Any incomplete entries will be disqualified. Please make sure the information is correct, The Organizer will not be responsible for inaccurate information provided and reserves the right to disqualify any redemption at their discretion if any misuse or abuse of these Terms and Conditions is found.
  - Full Name as per MyKad
  - Contact number, email, delivery address,
  - TV Model name, serial number, screen size, retailer name and purchase amount
  - Snap a picture of the proof of purchase (purchase receipt/invoice)
- d. Kindly retain the original sales receipt which clearly displays the itemized purchase of selected Toshiba TV product & details to serve as proof of purchase (“POP”) for purposes of verification if selected as one of the winners to win attractive prize (“PRIZE”) in the LUCKY DRAW.
- e. Participants only be eligible to win one (1) prize in the event the participant if selected as a winner. In the event of similar or copied Entries from different participants, the earliest submitted Entry will be treated as the valid entry based on the time of receipt. The Organizer will take 12 working days to verify the purchase invoice or receipt. The PRIZE will be delivered to the winners after the winner announcement has been made within 6-8 weeks.
- f. A total of 3 winners will be chosen and announce on 15<sup>th</sup> May 2024. The Organizer will announce the winners at Toshiba TV Malaysia Facebook at <https://www.facebook.com/toshibatvmalaysia>. The Organizer will select ALL the winners

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randomly from the pool of participants who have meet The Organizer's eligibility requirements.

## **Lucky Draw Prizes**

*(Only entitled for the purchase of selected Toshiba TV products which is worth RM1,999 and above in a single receipt)*

## **Raya Festive Draw Prizes (Total 3 winners)**

- **Grand Prize x 1 unit** – 2023 KRISS 110 Drum (\*Excluding Insurance, Registration Fees and Road Tax)
- **Second Prize x 1 unit** – RM500 TnG eWallet Pin
- **Third Prize x 1 unit** – RM200 TnG eWallet Pin

\*Terms & conditions apply. Toshiba TV Malaysia shall not be held responsible for any additional costs incurred.

## **Raya Festive Draw Prizes Redemption**

1. The Organizer will announce the Winners at the official Toshiba TV Facebook page <https://www.facebook.com/toshibatvmalaysia>. Winners will be notified through via email [info.my@toshiba-visual.com](mailto:info.my@toshiba-visual.com). Winners will need to respond the Organizer within 5 days after announcement on official Toshiba TV Facebook page. If Winners cannot be contacted whatsoever reasons within 5 days of being selected, the Organizer reserves the right to withdraw the Prize from the winner and select another winner using the same process. The Prize must be collected in person at an agreed location or arrange to be courier.
2. Winners are required to attend at his/her own cost and expense to collect the prize at Toshiba TV offices. In the event the Winner is not able to attend the prize giving ceremony, the Winner must nominate a representative with authorized email to accept the prize on behalf, otherwise the Organizer shall re-select the winners.
3. Winners may be required to go on video recording or photo taking as this is the Organizer marketing activity and share on Toshiba TV social media sites. Winners will be disqualified, and prize will be forfeited and no correspondence or appeal will be entertained if cannot be contacted and if he/she could not perform this. The Organizer reserves the rights to change, postpone, reschedule or extend this activity at any time without prior notice.
4. Winners are required to provide their full name, contact number, home address, IC number, email address, proof of purchase (invoice/receipt), and a photo of the winner with the purchased Toshiba TV product for verification purpose of the lucky draw prizes collection.
5. All Prizes are not entitled for the warranty, and it is non-transferable, non-refundable, non-exchangeable and can't be redeemed for cash in part or full. All transportation, accommodation, personal and/or any other related costs, fees and/or expenses incurred to redeem the prizes are the sole responsibility of the winner.

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6. By submitting personal information, customers hereby agree that the Organizer may collect, obtain, store and process your personal data that provide via entries submission in the official promo site and agree to all the PDPA clauses mentioned on Toshiba TV website (<https://www.my.toshiba-visual.com/pdpa-privacy-notice/>).

## **Liability and Responsibility**

1. Customers/ Participants shall assume full liability and responsibility in case of any liability, mishap, injury, damage, claim or accidents (including death) resulting from their participation in PRIZE redemption and/or utilization of the FREE GIFT. The Organizer shall not be responsible for any liability, mishap, loss, damage, claim or accident (including death) in any manner whatsoever.
2. The Organizer is not responsible for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction, unauthorized access to, or alteration of, user or member communications, or any problems or technical malfunction of any telephone network or lines, computer online systems, servers or providers, computer equipment, software, failure of email or players on account of technical problems or traffic congestion on the Internet and/or websites.
3. The FREE GIFT/ PRIZE is provided on an “as is” basis and, except as otherwise prohibited by applicable law, the Organizer expressly disclaim any warranty of any kind, including, but not limited to warranties of merchantability, fitness for a particular purpose, and noninfringement. The Organizer cannot guarantee and does not promise any specific results from use of the Toshiba TV or Toshiba TV Malaysia Facebook page. No advice or information, whether oral or written, obtained by you from us, or from or through the Toshiba TV or Toshiba TV Malaysia Facebook page shall create any warranty not expressly stated herein.
4. The Organizer shall not be held liable or responsible for any delay and/or failure in the receipt of entry due to the inability of the respective Internet Service Provider (ISP) company and/or telecommunication network to provide timely and/or efficient internet and/or telecommunication services.

## **Organizer’s Rights**

1. By submitting your information for this Promo Gifts Redemption, all customers are agreed and acknowledge that all intellectual property rights thereto shall belong to the Organizer. The Organizer shall have the exclusive right to use, edit, modify, and publish the entry submitted by all the Participants, publish the names of the Participants, in any way it deems fit for any advertising, trade, promotional purpose and for any other reason whatsoever, without any further notice to the Participants and the Participants shall not claim ownership or any payment or compensation on the materials. For the avoidance of doubt, the submissions will not be edited for judging purposes.

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## Other Terms and Conditions

1. All purchase receipts submitted must be original and shall not breach any intellectual property rights belonging to any party. The participants shall not pose, distribute, reproduce or submit in any way whatsoever, any materials containing any other party's intellectual property rights, including but not limited to copyrights, or other proprietary information owned by another party without obtaining the prior written consent of the owner of such intellectual property rights or proprietary information. If you believe that the material has been copied and posted in a way that constitutes an intellectual property infringement, please contact the Organizer.
2. This Terms and Conditions is prepared in English only. Customers are agreed to be bound by these Promo Gifts Redemption Rules and Regulations, and the decisions of the Organizer.

## Data Protection

1. Customers agreed that you have read and understand the policy in this Terms and Conditions by providing personal data to the Organizer for this Promo Gifts Redemption Campaign.
2. At times, the Organizer may retain third parties to process the customer's personal details. All such third parties are contractually obliged not to use the customer's personal data in any way other than that which is specified herein.
3. Under the Malaysian law, the customer's rights include:
  - a. the right to withdraw their Promo Gift Redemption to the use of their personal details at any time by contacting the Organizer at [info.my@toshiba-visual.com](mailto:info.my@toshiba-visual.com) and providing the Organizer with their name and email address so that the Organizer may remove it.
  - b. the right to obtain a copy of the personal data which the Organizer holds about the customer (the Organizer reserves the right to charge a small fee for the exercise of this right).
  - c. the right to have incorrect personal data that the Organizer holds about the customer corrected.
4. If a customer wishes to raise any data protection issue with the Organizer, or exercise any of his/her legal rights, please contact the Organizer at [info.my@toshiba-visual.com](mailto:info.my@toshiba-visual.com)
5. The Organizer takes reasonable precautions to keep all customers personal data secure and require third party data processors to do the same. Please note, however, that the Organizer may release customers' personal data if required to do so by law, or by search warrant, subpoena or court order.